

MEMORANDUM

DATE: April 20, 2026

SUBJECT: E-Transfer Acceptance at the Hospital for Sick Children

To Whom It May Concern,

This letter is to certify that the Hospital for Sick Children accepts Interac E-Transfer as a payment method to the following three email addresses, effective immediately;

- Patient and Family Payments – pcar.eft@sickkids.ca

Please include the patient's first and last name, statement number, and MRN in the Interac E-Transfer memo/description field.

- Employee Repayments - employee.payment@sickkids.ca

Please include your employee ID and first and last name in the Interac E-Transfer memo/description field.

- Commercial Services Rent - commercial.accounts@sickkids.ca

Please include the tenant name, as per your rental agreement, together with the payment month and year in the memo/description field.

As these email addresses are business accounts, a password or security question and answer are not required. Payments received will be auto-deposited.

Please note that any e-transfers sent to email addresses other the three email addresses listed above will not be processed and cannot be refunded. We kindly ask that you use the appropriate email address listed above and exercise care when entering the email address into your banking application. The Hospital for Sick Children is not responsible for, and cannot reimburse, any fees charged by your bank in submitting payment by E-Transfer.

For other available payment methods, please visit <https://www.sickkids.ca/en/patients-visitors/pay-your-bill/>.

Sincerely,



Cassandra Shibuya-Douglas
Director, Corporate Finance & Transformation



Vanessa Ramsey
Director, Finance and Deputy CFO